

Thank you for considering Everthought College of Construction (ECOC) as your training provider. ECOC is a nationally recognised Registered Training Organisation (no: 32438; CRICOS no 02898C). To ensure that you have all the information you require to make the right study decision, it is important that you have received, considered and understood all the following information as part of your application:

<input type="checkbox"/> <b>Course/Qualification details and Course Eligibility Requirements</b> (available in our Course Brochures on the website)	<input type="checkbox"/> <b>International Student Health Cover.</b> You may select your health provider through: <a href="http://www.privatehealth.gov.au/">www.privatehealth.gov.au/</a>
<input type="checkbox"/> <b>Course Fees and Student Incidental Charges</b> (available in our Course Brochures on our website) – you will receive <b>individualised fee outline</b> as part of your <b>Letter of Acceptance</b>	<input type="checkbox"/> <b>ESOS Student Fact Sheet</b> (available on our website)
<input type="checkbox"/> <b>Credit Transfer services</b> (available on our website)	<input type="checkbox"/> <b>Recognition of Prior Learning services</b> (available on our website)
<input type="checkbox"/> Information about the <b>Fair Work</b> as well as the <b>International Student Ombudsmen</b>	<input type="checkbox"/> <b>Unique Student Identifier information</b> , including privacy of your details (available on our website)
<input type="checkbox"/> <b>Privacy Policy and Procedure</b> (available on our website) including <b>reporting requirements to government</b>	<input type="checkbox"/> <b>How to lodge a Complaint or Appeal</b> (available on our website)
<input type="checkbox"/> <b>How to give us Feedback</b> on your experience with ECOC at any stage (available on our website) and through completion of the <b>Commencing International Student Survey Form</b>	<input type="checkbox"/> <b>Your Course’s Learning &amp; Assessment strategies</b> (available in our Course Brochures on our website)
<input type="checkbox"/> <b>Student Handbook</b> – a summary of all policies that are important to our students (available on our website)	<input type="checkbox"/> <b>Student Support services</b> – both academic and non-academic (available on our website)
<input type="checkbox"/> <b>Fees and Charges and Refund Policy and Procedure</b> (available on the website)	<input type="checkbox"/> I understand that ECOC is <b>responsible for my training and issuing my certification documentation.</b>
<input type="checkbox"/> <b>Student Withdrawal, Deferral, Cancellation and Suspension Policy and Procedure</b> (available on the website)	

We will check that you have received or have access to this information and that you understand it, as part of our application and induction activities. Please advise ECOC if you would like any further information or assistance, which may be through your international agent.

**WEBSITE:** <https://ecoc.edu.au/>

**CONTACT NUMBER:** 1300 656 498